



# Selah Parks and Recreation Youth Sports Refund Policy

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The City of Selah reserves the right to cancel any program, event, class or activity due to insufficient enrollment numbers. In the unlikely event a class or program is cancelled due to lack of enrollment, we will notify all participants and you will be offered a full refund by check or a credit to your account. Refunds take approximately two weeks to be processed and mailed out to you.

Refunds may be requested prior to the first game of the season. If jerseys have been ordered (which are done 2 week prior to the first game), you will get a refund minus the jersey fee (\$15.00). Refunds will come in check form or you have the option to add a credit to your account.

**Once the activity has started or after the established deadline, no refunds will be issued.**

If you are dissatisfied with the content of the program, a full refund may be issued – ONLY IF – the Parks and Recreation office is notified prior to the second game for leagues or second practice for Little Dribblers and Tiny Tots. No refunds or credits will be provided after the second game/practice.

Games/practices that are canceled due to weather or uncontrollable circumstances will be rescheduled to the best of the ability of the Parks and Recreation Department and the coaches involved. Games/practices will be rescheduled based on coach/staff/referee availability. If you are unable to attend the make-up game, no refund will be given.

No refunds will be given for inability to attend regularly scheduled practices or games.

Medical Refund Request- activity fee will be prorated based on when the request is submitted to our office. A written doctors note will be required stating the date of injury or illness. All requests must be received prior to the completion of the activity.

Refunds will only be issued to the payee that is on the original receipt.

Requests that do not meet the above standards may be considered on a case-by-case basis by the Recreation Manager or their designee.